

SCHUYLERVILLE/VICTORY BOARD OF WATER MANAGEMENT

WATER BILLING INSERT
2nd Quarter Fiscal year 2017-2018
09/01/2017 to 11/30/2017

23 Pine Street P.O Box 305
Victory Mills, NY 12884
Phone/Fax (518) 695-3808

LAST DAY TO PAY YOUR WATER BILL WITHOUT PENALTIES- Monday, October 16th, 2017.

After this date, penalties will be added to your account. Please be sure to pay the correct amount on your bill. *Do not pay the late fees unless the bill is late* or we will have to send it back to you. We will accept the postmark date as the payment date.

BY MAIL

Payment may be mailed to:

S/VBOWM
P.O. Box 305
Victory Mills, NY 12884

IN PERSON

Payments can be brought to either of the Administration offices at:
23 Pine Street Village of Victory or
35 Spring Street Village of Schuylerville
Drop box inside Schuylerville office, through the door at Victory Mills.

WHEN PAYING IN CASH, ALWAYS HAVE EXACT CHANGE

We gladly accept cash (at the Victory office only) money order or check. Any checks returned by the bank for insufficient funds will incur a returned check fee of \$25.00. The office DOES NOT have petty cash to make change for your transactions, so PLEASE come prepared to pay the exact amount. We apologize for any inconvenience.

STILL HAVE QUESTIONS ABOUT YOUR BILL OR ACCOUNT:

For receipts and or billing questions, call the water department office at 518-695-3808, the Water Clerk is typically available from 9:00 am to 5:00 PM Mondays, Wednesdays, and Fridays

BOARD MEETING DATES:

The Board of Water Management meets every third Monday of each month, at the Village of Victory. For September, the meeting will be on September 25th, which will be the fourth Monday, as there were scheduling conflicts.

September 25 th , 2017	7:00PM	Village of Victory
October 16 th , 2017	7:00 PM	Village of Victory
November 20 th , 2017	7:00 PM	Village of Victory
December 18 th , 2017	7:00 PM	Village of Victory

HOLIDAY SCHEDULE:

The Village office, including the water department will be closed on October 9th Columbus Day, November 7th Election Day, November 10 Veterans Day, November 23rd and 24th for Thanksgiving and December 25th, Christmas day.

HYDRANT FLUSHING WILL TAKE PLACE IN SEPTEMBER, SEE BACK FOR DETAILS.



Schuylerville-Victory Water Department
2017 Fire Hydrant Flushing

FLUSHING SCHEDULE
VICTORY MILLS SEPTEMBER 11-15TH
SCHUYLERVILLE SEPTEMBER 18-22ND

Each spring and fall the Public Works and/ or Water Department opens fire hydrants throughout the villages and allows the water to flow through the water mains at a high velocity. The hydrant flushing program is very important to the maintenance of the water system.

It serves the following purposes:

- Flushed sediments from mainline pipes (enhancing water quality)
- Verifies the proper operation of fire hydrants and valves
- Helps find weaknesses in the distribution system
- Verifies ample flow for firefighting
- Avoids possible bacteria buildup in dead end lines

Public works crews will post notices on the streets that will be flushed to inform residents of flushing in their area.

HINTS DURING HYDRANT FLUSHING

1. There may be a temporary drop in water pressure at this time.
2. Water may be rusty or cloudy. Discolored water is not harmful and will clear up in a few hours.
3. Fill a bottle with water and store it in the refrigerator to use for drinking and cooking.
4. Flush your hot water tanks after the cold water runs clear.
5. Do not wash white laundry during this period (wait until cold AND hot water are clear before laundering whites.)

WHAT SHOULD I DO AFTER A HYDRANT FLUSHING?

1. If tap water is used during flushing, it could come out full of sediment that causes discoloration. If you encounter discolored water, shut the water off and wait several minutes. After waiting, check the clarity by running cold water for a few minutes, allowing new water to work its way into your plumbing. If the water is clear it's okay to use. If not wait a few more minutes and try again. In some cases there may be discoloration for a few hours. This only affects the appearance of the water; it does not affect the taste or quality.
2. Avoid washing laundry during scheduled flushing times in your area. Wait until the water runs clear at the tap then wash a load of dark clothes first. Hot water tanks can hold discolored water for some time after the cold water runs clear.
3. If pressure or volume seems low, check your faucet screens for trapped particles

WHO DO I CALL FOR MORE INFORMATION?

For additional information about water quality please call the Schuylerville /Victory Board of Water Management at 518-695-3808